GOVERNMENT OF INDIA
CONSUMER AFFAIRS, FOOD AND PUBLIC DISTRIBUTION
LOK SABHA

UNSTARRED QUESTION NO:128
ANSWERED ON:05.07.2004
CONSUMER INFORMATION CENTRE
Budholiya Shri Rajnarayan;Chavan Shri Harischandra Deoram

Will the Minister of CONSUMER AFFAIRS, FOOD AND PUBLIC DISTRIBUTION be pleased to state:

(a) whether the Government have set up/propose to set up Consumer Information Centres;

(b) if so, the details thereof;

(c) the salient features of these Centres; and

(d) the amount allocated by Government for setting up of Consumer Information Centres?

Answer

THE MINISTER OF STATE IN THE MINISTRY OF CONSUMER AFFAIRS, FOOD AND PUBLIC DISTRIBUTION (SHRI TASLIMUDDIN)

(a) & (b): District Consumer Information Centres (DCIC) have so far been sanctioned for 100 districts in the country from the Consumer Welfare Fund out of which grant has been released to 76. A statement showing the Districts for which grant has been released for setting up the Centre is annexed. Prior to 2000, under the old scheme, 7 Consumer Information Centres were established at Chennai (Tamilnadu), Lucknow (Uttar Pradesh), Bangalore (Karnataka), Calcutta (West Bengal), Jaipur (Rajasthan), Rourkela (Orissa) and Bhavnagar (Gujarat).

(c) : The new scheme to set up a District Consumer Information Centre in each district of the country in a phased manner over a period of 3 years was launched in October 2000. These Centres are to be set up and run by Zilla Parishads/Voluntary Consumer Organization/Educational Institutions of repute on a continuous basis. The main functions of DCIC are to disseminate information on consumer protection not only to direct users but to all local bodies and institutions, act as watchdogs for consumers, facilitate filing of complaints, liaise with the District Weights and Measures authorities and to raise consumers awareness.

(d) : The total amount of grant given under the new scheme for setting up of a District Consumer Information Centre is Rs.5 lakhs, a part of which is for non-recurring expenses and a part for recurring expenses. The grant is disbursed in a phased manner covering 3 years with Rs.2.5 lakhs in the first year, Rs. 1.75 lakhs in the second year and Rs. 75,000/- in the third year. The 2nd and 3rd installments are given subject to the Centre having demonstrated satisfactory performance by the Monitoring Committee as constituted under the scheme. So far a sum of Rs. 2,00,25,000/- has been released to various NGOs/VCOs/State Governments from the Consumer Welfare Fund towards this scheme.

ANNEXURE

STATEMENT REFERRED TO IN PARTS (a) & (b) OF REPLY TO LOK SABHA UNSTARRED QUESTION NO. 128 FOR 5.7.2004 REGARDING CONSUMER INFORMATION CENTRE

LIST SHOWING THE NUMBER OF DCICs SANCTIONED (GRANT RELEASED)

Name of the State	No. of DCICs sanctioned	2001-02	2002-03	2003-04
1. Andhra Pradesh	2	Guntur		Cuddapah
2. Chandigarh	1	Chandigarh		
3. Daman & Diu	1	Moti Daman		
4. Delhi	2	Kidwai Nagar,	Mayur Vihar	
5. Gujarat	5	Rajkot, Sabarakanta	Vadodara	Surat, Bhavnagar
6. Haryana	1	Jhajjar		
7. Manipur	7	Chandel,	Thoubal, Senapati, Imphal	

			West(2) Imphal East, Bishnupur,	
8. Madhya Pradesh	4	Bhopal (2), Gwalior		Katni
9. Maharashtra	1	Ahmednagar		
10.Mizoram	1	Aizwal		
11.Orissa	8	Mayurbhanj, Kandhamal, Bhadrak, Kalahandi, Bolangir, Balasore, Angul		Cuttack
12.Pondicherry	2	Karaikal,	Ayyemkutti- palayam,	
13.Rajasthan	3	Chittorgarh, Ajmer	Dausa	
14. Uttaranchal	3	Dehradun, Chamoli	 Almora	
15. West Bengal	6	Paschim Midnapur, Bankura, Kolkata	Kidderpore, Nadia, Hooghly	
16. Sikkim	3	Gangtok (East)		North Distt., South District
17. Kerala	1		Thiruvanthpuram	
18. Tamil Nadu	1			Sivagangai
19. Uttar Pradesh	20			Lucknow, Basti, Bulandshahar, Sant Kabir Nagar, Deoria, Hathras, Pratapgarh, Kannauj, Aligarh, Mathura, Ghazipur, Jaunpur, Hardoi, Siddharthnagar Mirzapur Auraiya Meerut, Balia,Mainpuri, Kanpur,
20. Bihar	1			Vaishali
21. Jharkhand	1			Dhanbad
22. Karnataka	2			Gulbarga, Udupi
Total	76	29	15	32